

# KEY FACTS ABOUT THIS HOME BUILDING POLICY

Home Cover Prestige Policy  
Prepared on: 1st July 2014

**MEMBER**<sup>care</sup>

## THIS IS NOT AN INSURANCE CONTRACT

### STEP 1 Understanding the Facts Sheet

The Key Facts Sheet sets out **some** of the events covered and not covered by this policy and other information you should consider. This sheet does not provide a complete statement of the cover offered, exclusions, conditions and limits that apply under the policy. You should carefully read the **Product Disclosure Statement (PDS)** and all policy documentation for more details.

### STEP 2 Check the maximum level of cover and the events covered

Under this policy [MemberCare Home Cover Prestige - Building] the insurer will provide the costs (up to the Sum Insured) to rebuild your home when there is a total loss of your property as a result of a significant insurance event such as bushfire. Any amount you claim [include] GST less any input tax credit you would have been entitled under A New Tax System (Goods and Services Tax) Act 1999.

Event/cover	Yes/No Optional	Some examples of specific conditions, exclusions or limits that apply to events/covers (see PDS and other policy documentation for details of others)
Fire and Explosion	Yes	Excludes damage to a heat resistant item if the fire only caused damage to that item.
Flood	Yes	Excludes flood damage to your privacy screens, shade cloth, shade sails, PVC blinds or umbrellas and spa or swimming pool covers.
Storm	Yes	Loss or damage caused by a named cyclone that occurs within 48 hours of the start date of your Policy.
Accidental breakage	Yes	Excludes loss or damage to sporting equipment whilst in use or play.
Earthquake	Yes	Excludes damage caused by a wave that arises from any event other than a tsunami. All claims for earthquake or tsunami have a minimum excess of \$500.
Lightning	Yes	Excludes damage if there is no visible evidence of damage to your building caused by lightning.
Theft and Burglary	Yes	Excludes loss or damage if the theft was by you, your family or tenants.
Actions of the sea	No	Excludes damage caused by the seas and high tide.
Malicious Damage	Yes	Excludes loss or damage as a result of vandalism or malicious act by you, a tenant, somebody who resides in the home, somebody acting on your behalf.
Impacts	Yes	Cost of repairing the item from which the water or liquid escaped is not covered.
Escape of liquid	Yes	Cost of the repaired item from which the water escaped is not covered.
Removal of debris	Yes	Refer to "Building costs" benefits in the PDS We only cover reasonable costs as part of your sum insured following damage to your building.
Alternative accommodation	Yes	Refer to "Accommodation costs" benefits in the PDS. The maximum amount we will pay is the lesser off the 10% of the buildings sum insured or the time it would take to repair/replace your building.

\*The Key Facts Sheet is a guide only. The examples provided are only some of the conditions, exclusions and limits in this policy. You must read the PDS and policy documentation for all information about this policy.



## STEP 3 Other things to consider

### Limits

This policy has restrictions that limit your cover for certain events and items, for example there is a \$2500 limit for any one claim to re-key or replace the locks in your home when the key to these locks have been stolen following an incident of theft. To find out these limits you need to read the PDS and other relevant policy documentation.

### Excesses

If you make a claim, the excess is the amount you may have to pay for each incident. A number of different excesses may apply in respect to this policy, for example all claims for earthquake or tsunami have a minimum excess of \$500, if your basic excess is lower or higher than \$500, the higher amount will be deducted for any claim for earthquake or tsunami. You may be able to increase these excesses to lower your premium. For more detail, please read the PDS and other policy documentation.

### Legal liability

This policy covers your legal liability when you are found to be legally responsible for damage or personal injury to a third party or their property. It is limited to \$30m. You should read the PDS carefully to determine the extent of this cover.

### Cooling off period

If you decide you don't want this policy within 21 days of it being issued and you haven't made a claim, you can cancel it and receive a refund.

### Maximum level of cover offered by insurers

Insurers offer different maximum levels of cover in the event of loss or destruction of your home including where:

- you set the maximum level of cover and your payout is limited to that amount\* (sum insured).
- you set the maximum level of cover and the insurer may provide you with some agreed extra cover above that amount (Sum insured plus safety net).
- the insurer will cover all the reasonable costs to rebuild your home (Total replacement).

\*the insurer may provide some cover above this amount.

You should consider which type of cover is best for you.

Failure to adequately insure your home may result in underinsurance

**Warning: this Key Facts Sheet sets out some of the conditions, exclusions and limits in respect to this policy. You should read the PDS and all policy documentation for all the conditions, exclusions and limitations of this policy that limit or exclude cover**

## STEP 4 Seek more information

If you want more information on this policy contact us on 1300 734 728.

For more information on choosing insurance and to better understand insurance visit the Australian Government website: [www.moneysmart.gov.au](http://www.moneysmart.gov.au)

#### The policy this KFS relates to is:

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