

This Target Market Determination [**TMD**] is a document of Unity Bank Limited.

This TMD seeks to give our members, staff, product distributors, and other interested parties an understanding of the class of consumers for whom the product described has been designed, how the product is distributed, and related matters.

This TMD is not, and should not be construed as, a full summary of the product's terms and conditions. Nor is it a substitute for the provision of financial advice.

Any advice or information on this TMD does not take into account your personal objectives, financial situation or needs and you should consider whether it is appropriate for you. Please review our Disclosure Documents before acquiring any product.

<b>Product</b>	Visa Debit Card
<b>Issuer</b>	<p>Unity Bank Limited            ABN/ACN 11 087 650 315            AFSL/Australian Credit Licence 240399</p> <p>Reliance Bank is a division of Unity Bank Limited.</p>
<b>Effective Date of TMD</b>	5 <sup>th</sup> October 2021
<b>Next Review Date</b>	5 <sup>th</sup> October 2024
<b>Target Market</b>	<p><b>Description of target market</b></p> <p>Consumers that are looking for a Visa Debit Card linked to a fully featured everyday transaction account that provides convenient access to funds worldwide.</p> <p><b>Description of product, including key attributes</b></p> <p>The Visa Debit Card is a card that gives access to funds from their eligible linked account through the Visa and Eftpos networks.</p> <p>The product's key attributes are:</p> <ul style="list-style-type: none"> <li>• Access funds with a Visa Debit Card</li> <li>• Funds are available at call</li> <li>• Access to funds 24 hours a day, 7 days a week</li> <li>• Accessible via online, ATM and Eftpos</li> <li>• Ability to add Visa Debit Card to digital wallets including Apple, Google and Samsung Pay</li> <li>• Select own PIN number</li> <li>• Ability to link an Overdraft facility, available upon application</li> <li>• No minimum monthly deposit amount required</li> <li>• Worldwide acceptance</li> </ul>

<p><b>Target Market (continued)</b></p>	<p><b>Description of likely objectives, financial situation and needs of consumers in the target market</b></p> <p>The product has been designed for consumers that:</p> <ul style="list-style-type: none"> <li>• Are seeking the ability to draw on available funds for everyday transactions</li> <li>• Are seeking flexibility of accessing funds with a Visa Debit Card</li> <li>• Are seeking access to a physical and/or digital Visa Debit Card</li> </ul> <p><b>Classes of consumers for whom the product is clearly unsuitable</b></p> <ul style="list-style-type: none"> <li>• Consumers that do not want access to funds to limit spending</li> <li>• Consumers that are looking for a savings account</li> <li>• Consumers that want a Mastercard Debit Card</li> <li>• Consumers that want a Visa Credit Card</li> </ul>
<p><b>Distribution</b></p>	<p><b>Distribution channels</b></p> <p>The product is designed to be distributed through the following means and in accordance with Unity Bank process requirements:</p> <ul style="list-style-type: none"> <li>• Direct distribution by Unity Bank employees via branch, online (including social media) and phone</li> </ul> <p><b>Distribution conditions and restrictions</b></p> <p>The distribution of the product is subject to the following conditions and restrictions:</p> <ul style="list-style-type: none"> <li>• Consumer meets the minimum age of 12 and can sign their name consistently</li> <li>• Consumer holds or has access to an eligible account</li> <li>• Consumer is an Australian citizen or permanent resident</li> <li>• Unity Bank to ensure staff are accredited and authorised as product distributors</li> </ul> <p><b>Why the distribution conditions and restrictions will make it more likely that the consumers who acquire the product are in the target market</b></p> <p>Unity Bank completes upfront and ongoing due diligence and monitoring of product training to our staff.</p> <p><b>Why the distribution conditions and restrictions will make it more likely that the consumers who acquire the product are in the target market</b></p> <p>All applications for this product are subject to Unity Banks credit assessment and loan eligibility criteria. In addition, Unity Bank completes further upfront evaluations, ongoing due diligence, and monitoring of product training to our staff.</p>

## Reviews Triggers

We will undertake a review of this TMD in the following circumstances:

### **Complaints**

- Consumer complaints (in number or significance) within a 3 month period regarding understanding of risks, key terms, conditions or features of this product.

### **Feedback from Third Party distributors**

- Reporting received, or consistent feedback from Third Party distributors which suggests that the target market may no longer be appropriate.

### **Substantial product change**

- When a substantial change is made to the product terms, conditions, or key attributes
- If we make a material change to the design or distribution of the product

### **Product performance**

- Evidence that consumer usage is significantly different from original expectations and contrary to the design of the product
- Evidence that product is no longer meeting the financial situation, needs and objectives of the target market
- Evidence of substantial sales outside of the target market
- If the product's design or distribution receive adverse media coverage

### **Significant change to the external environment**

- Regulatory or legislative environment for this product
- Economic and market conditions

### **Notification from ASIC and/or AFCA**

- ASIC request immediate cessation of product distribution, or cessation of particular conduct in relation to the product
- If ASIC raises concerns about the product's design or distribution
- If the Australia Financial Complaints Authority or a Court raise concerns about the product's design or distribution

### **Significant dealings**

- A significant dealing of the product to consumers outside the target market occurs
- If any other event or circumstance occurs indicating that this TMD may no longer be appropriate.

Where a review trigger or event occurs, we will review this TMD within 10 business days.

<b>Review Periods</b>	<p><b>Initial review</b></p> <p>We will undertake a review of this TMD within 12 months of the effective date.</p> <p><b>Periodic review</b></p> <p>We will undertake periodic reviews of this TMD at least every 2 years from the initial review.</p>	
<b>Distributors Reporting Requirements</b>	<b>Complaints</b>	<p>Distributors must report any complaints to Unity Bank Limited within 10 business days (in writing) if they become aware of a complaint related to risks, key terms, conditions or features of this product.</p> <p>All complaints in relation to this product will be reviewed and reported accordingly.</p>
	<b>Significant dealings</b>	<p>Unity Bank Limited will report to those required if it becomes aware of a significant dealing that is not consistent with this TMD.</p>