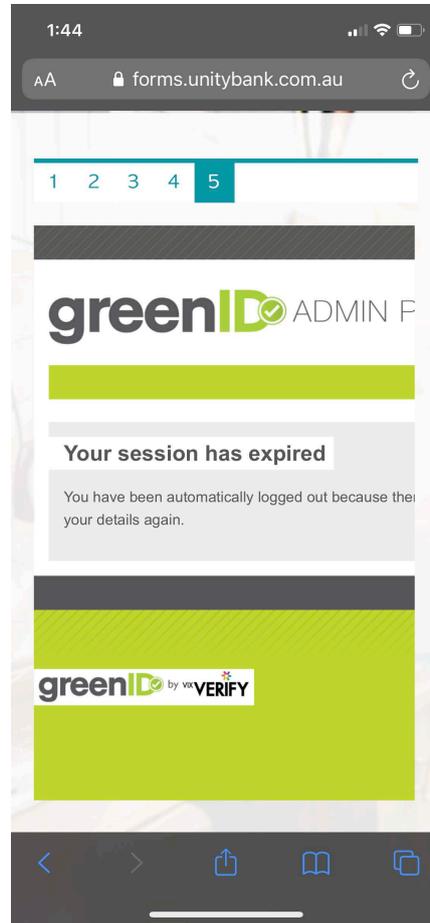


Instructions on How to Enable 3rd Party Cookies



If you have encountered the above “session has expired” page, please follow our detailed instructions below for each device and browser.

1. **on iOS:**

Step 1: On your iPhone, go to “Settings” then scroll down and look for “Safari”.

Step 2: When you are in “Settings”, scroll down to the “Privacy & Security” section and look for “Prevent Cross-Site Tracking”.

Step 3: Turn off the “Prevent Cross-Site Tracking” by switching off from green to grey.

Step 4: Once you have successfully disabled the “Prevent Cross Tracking” on your phone, go back to your Safari browser and try again.

2. **on Android:**

a. Google Chrome Browser:

Step 1: Go to Google chrome app on your phone

Step 2: Go to Chrome settings by clicking on the “dot dot dot”

Step 3: Go “Settings” and then “Site settings”

Step 4: Go to "Cookies"

Step 5: Turn off "Block third-party cookies" by unticking the section

Step 6: Once you have successfully disabled the function on your Chrome, go back to the browser and try again. And this time it should work.

b. Edge Browser:

Step 1: Go to Edge app on your phone

Step 2: Go to Edge settings by clicking on the "dot dot dot"

Step 3: Go "Settings" and then "Privacy and security"

Step 4: Scroll down and click on "Cookies"

Step 5: Tick the "Don't block cookies"

Step 6: Once you have successfully disabled the function on your Edge, go back to the browser and try again. And this time it should work.