

# How to login to our Mobile App

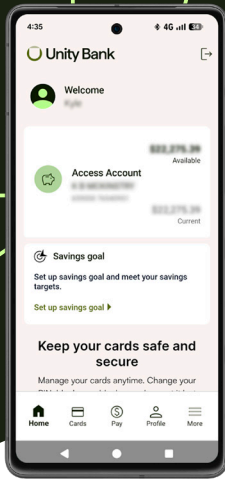
1300 364 400

[www.unity.bank](http://www.unity.bank)

[mail@unity.bank](mailto:mail@unity.bank)

Unity Bank Limited ABN 72 087 650 637 | AFSL & Australian Credit Licence 238311

 **Unity Bank**

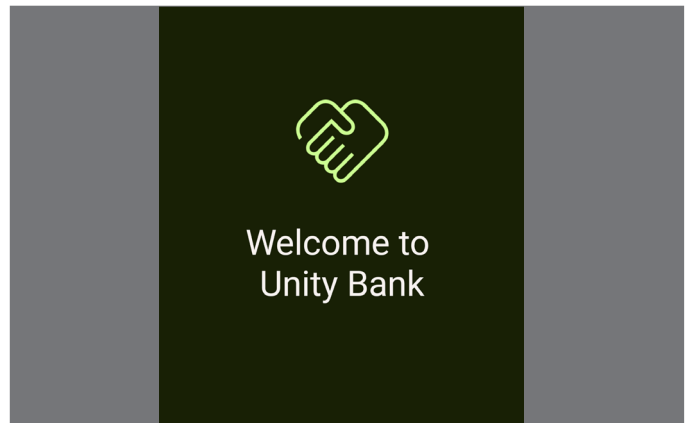


# Mobile App login guide



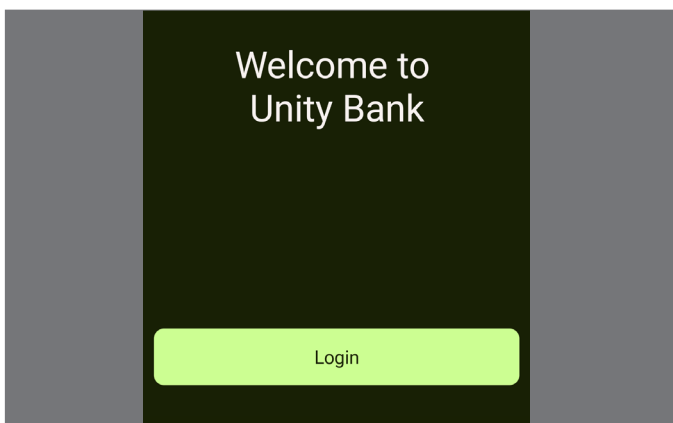
1

Download the Unity Bank Mobile App from the App Store (Apple) or Google Play Store (Android).



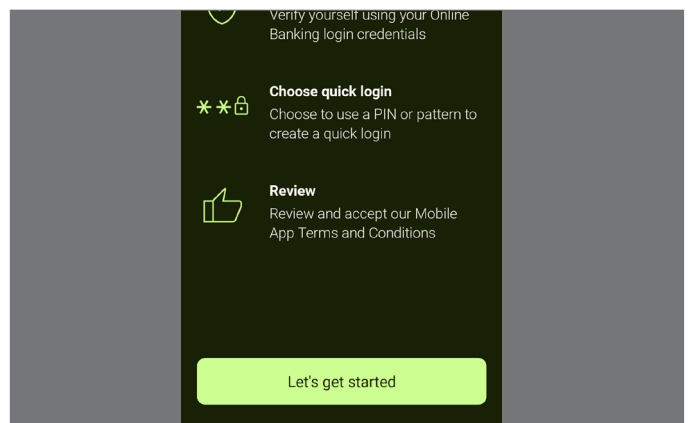
2

Navigate through the 'Getting Started' screens.



3

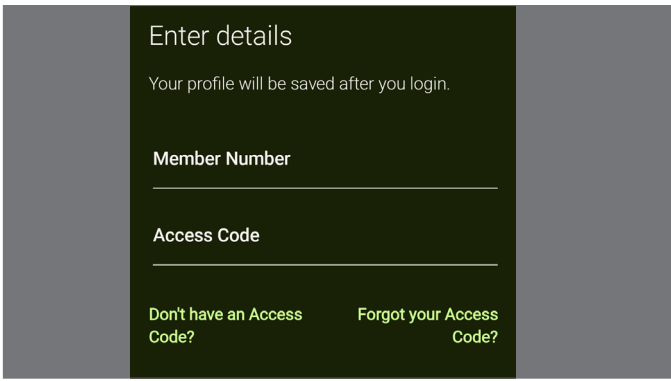
On the welcome screen, select 'Login'.



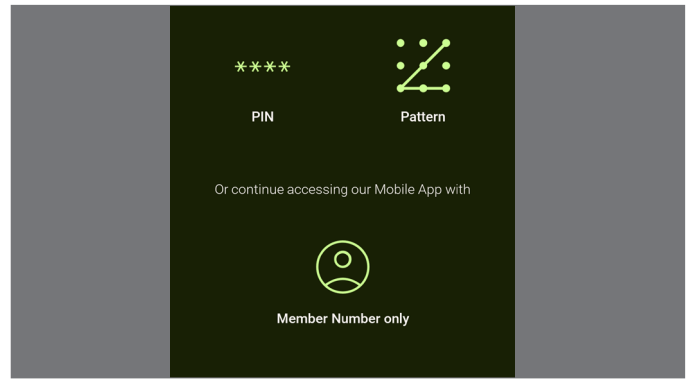
4

On the registration screen, select 'Let's get started'.\*

\*Please note, you will need to be registered for Online Banking to access the Unity Bank Mobile App. If you are not already registered, you can visit our website to register for Online Banking or call us on 1300 364 400.

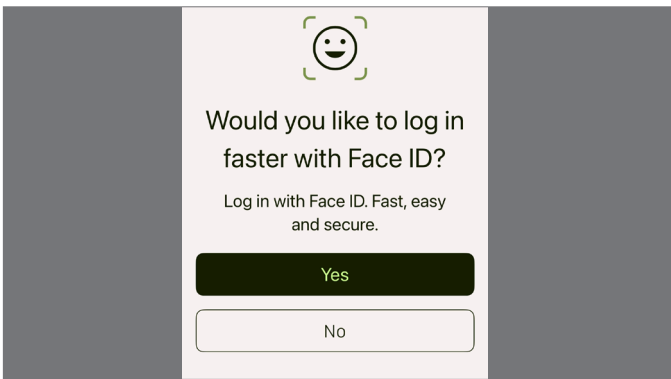


**5** Enter your Member Number and Password (Access Code), then select 'Continue.\*'

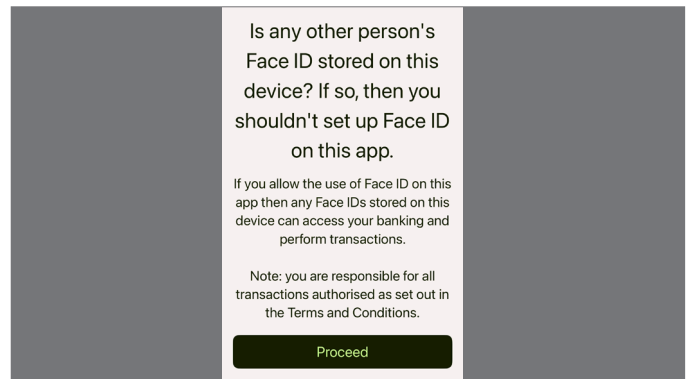


**6** Choose a method to sign in, using either a 6-digit PIN, a 6 to 9 dot Pattern, or your Member ID only.

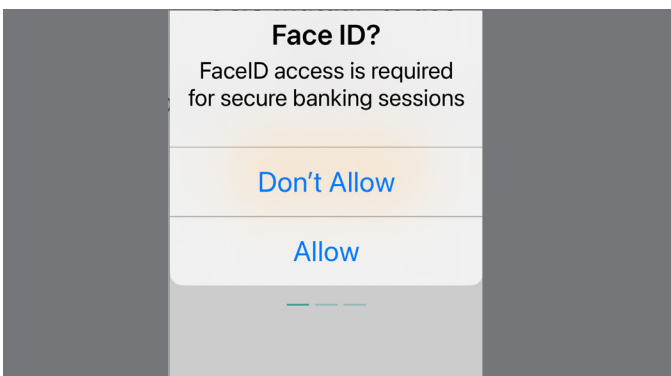
## For Apple device users



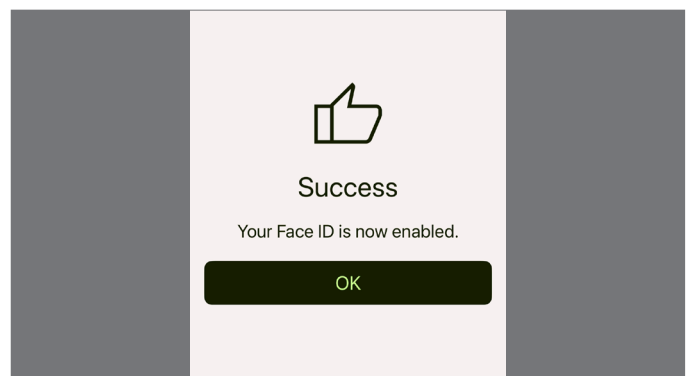
**7a** If you would like to enable Face ID, select 'Yes'. If not, select 'No' and skip to step 1c.



**8a** If you agree to the conditions, select 'Proceed'.



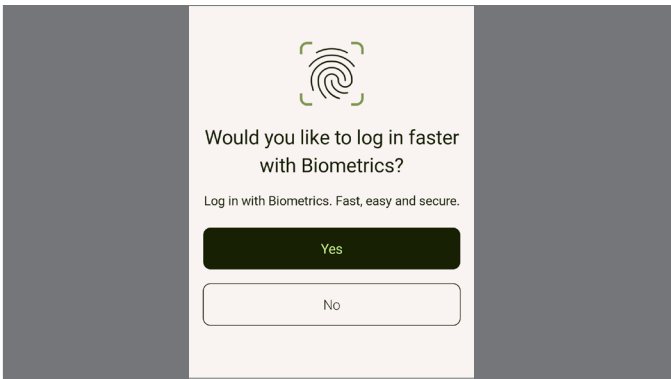
**9a** Select 'Allow'.



**10a** Face ID is now enabled. Accept Terms and Conditions to continue.

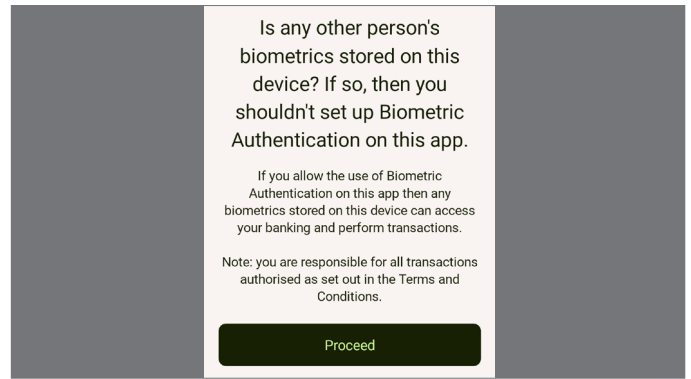
\*Please note, if you are accessing our Mobile App before setting up Online Banking, you will need to follow the prompts to reset your Access Code by entering your temporary password (Access Code) and the One Time Password delivered to your mobile device via SMS. If you need any assistance, please call us on 1300 364 400.

## For Android device users



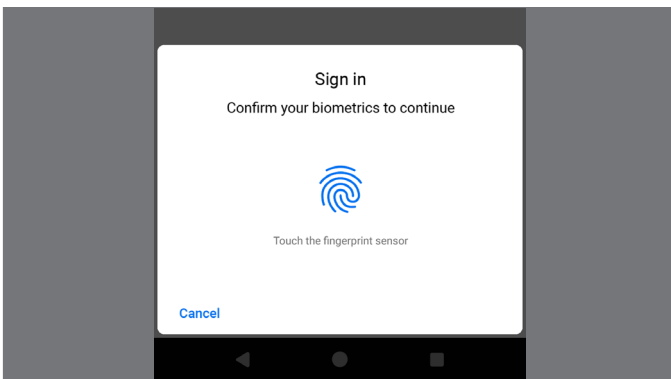
7b

If you would like to enable Biometrics, select 'Yes'. If not, select 'No' and skip to step 1c.



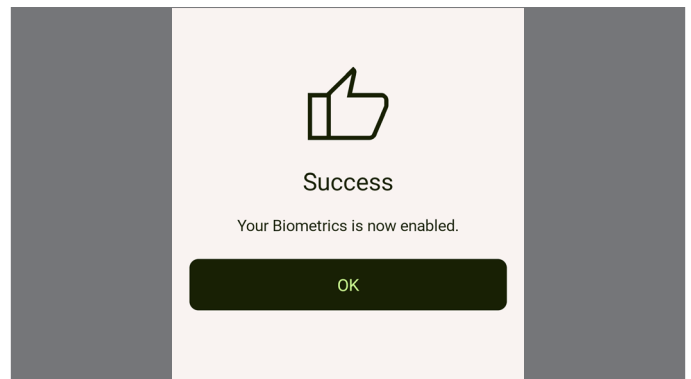
8b

If you agree to the conditions, select 'Proceed'.



9b

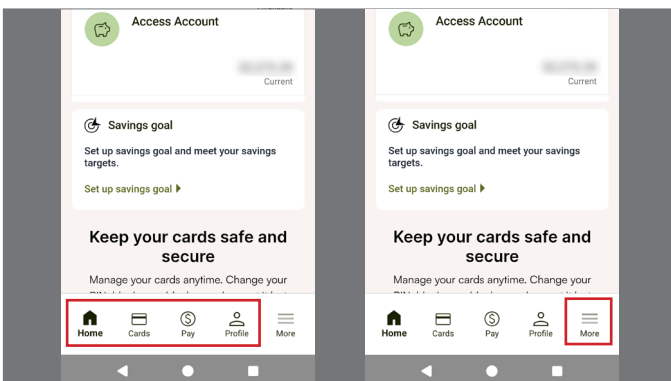
Press your finger on the screen.



10b

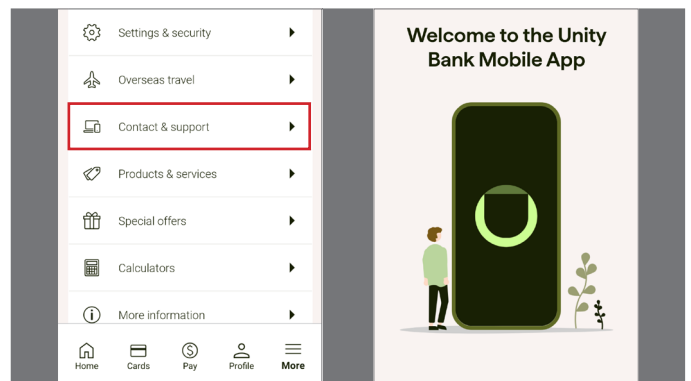
Biometrics is now enabled. Accept Terms and Conditions to continue.

## App tour and service quick links



1c

Select an icon from the menu at the bottom of the home screen for commonly used services, or the **More** icon for additional services.



2c

For a tour of our Mobile App, select: **More > Contact & Support > App guided tour**



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