



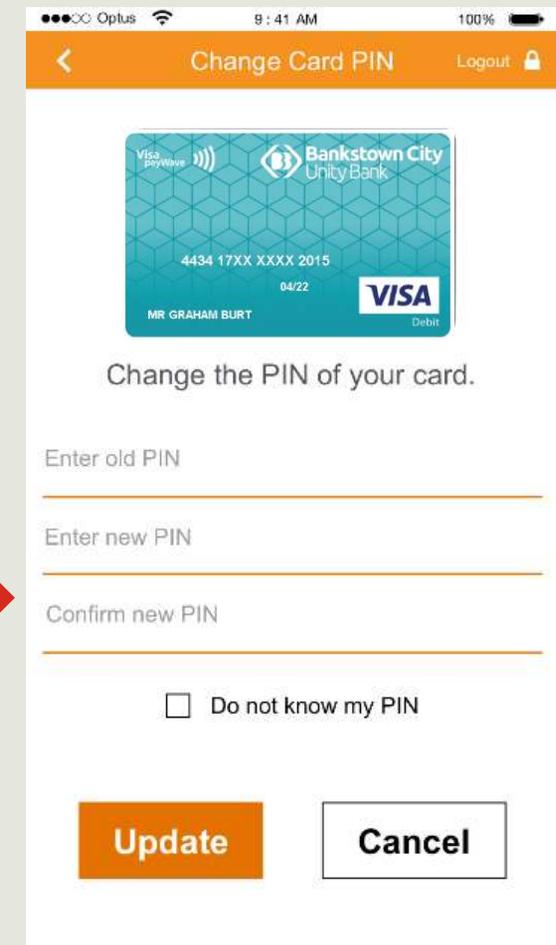
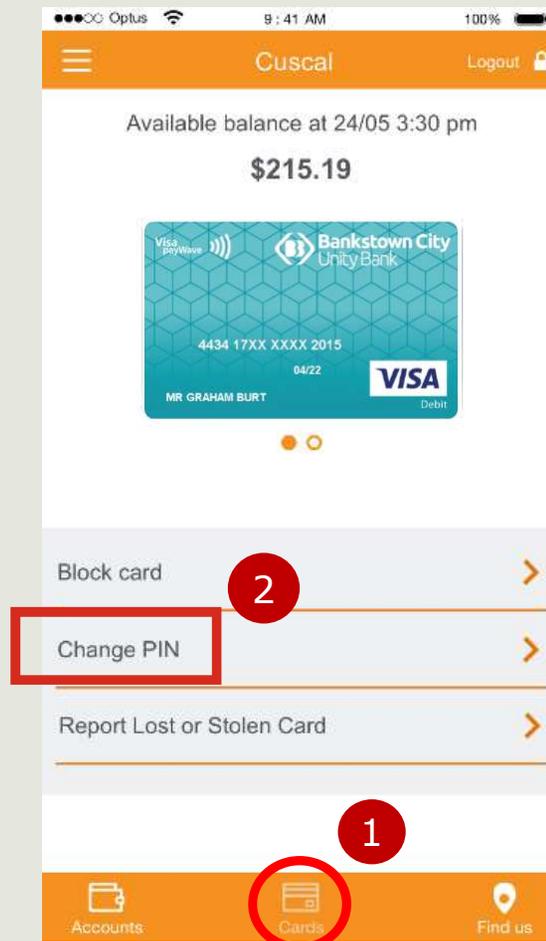
Unity Bank App PIN Change Instructions

Reset card PIN



STEPS

1. Member logs into the mobile app.
2. Proceed to the card screen by selecting "Cards" from the menu screen.
3. Select the "Change PIN" menu option.





Reset Card PIN

STEPS

1. For Members who know their card PIN, they can enter their old PIN and new PIN to proceed with the change as per normal.
2. Members who don't know their existing PIN can tick the box "Do not know my PIN" to proceed with PIN change without the need to input the existing PIN.
3. Once "Do not know my PIN" is ticked the "Enter old PIN" option is greyed out, the Member enters their new card PIN.

Change Card PIN

Bankstown City Unity Bank

4434 17XX XXXX 2015

04/22

MR GRAHAM BURT

VISA Debit

Change the PIN of your card.

Enter old PIN 1

Enter new PIN

Confirm new PIN

Do not know my PIN 2

Update Cancel

Change Card PIN

Bankstown City Unity Bank

4434 17XX XXXX 2015

04/22

MR GRAHAM BURT

VISA Debit

Change the PIN of your card.

Enter old PIN 3

Do not know my PIN 3

Update Cancel



Reset Card PIN

STEPS

1. The Member will be required to enter their App Passcode to authorise the PIN change as a form of multi-factor authentication.
2. An info icon is available to clarify that it is the App Passcode and not their card PIN.
3. Once the Member enters their App Passcode correctly the card PIN is changed (reset) this confirmation message is displayed.

